

Members of Unifor Local 410,

We wanted to reach out again to ensure you know we have been working over the past few weeks to bring you the most up to date information and help you with your concerns expressed during this ongoing COVID-19 pandemic. We have availed of our Collective Agreement, the Canada Labour Code and Health Canada guidelines continually to ensure the safety of you and your families is foremost. Of course, with the details and conditions changing daily, we hope you remember your safety is principal.

As we stated in our last update, the worldwide shortage of Personal Protective Equipment including hand sanitizers, gloves and masks continues and Bell is still awaiting their shipment. There has been a limited distribution of supplies to our outside members, so if you haven't received any yet, please contact your manager to inquire for further information on expected delivery estimates.

Please be advised of the recent changes:

- There have been limitations on the numbers of members allowed in our workspaces/ CO's
- If you have been given the opportunity to work from home, and are comfortable doing so, please avail yourself of this
- If you are continuing to work in the call centers or office spaces, please ensure your desks are spaced out and that in addition to constant hand washing, your environment is being thoroughly cleaned on a regular basis.
- There is ongoing change to the types of tickets being sent to our technicians and the need to enter the customers home for work should differ over the next while. There should be a decrease in the types of tickets requesting services that can be pushed out for the future (service upgrades, additional set top box installs etc.) As well the need to enter a customer premises will be limited with changes to the process of installing/repairing services.
- A recent increase in the availability of home dispatch has lessened the need for presence in the workplaces
- In addition, we want to repeat and reaffirm the message that if you feel unsafe with a situation you should reach out to your manager to discuss and ask for direction go forward.
- Travel for technicians has been limited or cancelled all together including travel from Labrador City to Goose Bay; and all travel to Labrador Northern Coast is cancelled (this will only be done on a as needed basis for repairs) until further notice.

Unifor ACL has been in discussions daily with the company to work towards the goals mentioned above to ensure the health of our membership while remaining professional in our roles. These discussions will continue to ensure we move towards the safest solutions for our membership as our priority.

Your Local Executive and Representatives have also been discussing the situation and keeping information flowing. As many of you have already been doing, please reach out to any of the Executive or your Unit/ Regional representatives or Stewards to voice your concerns or questions and we will do our best to help or provide information. We currently have some questions brought forth and will be working over the next few days to provide that information back to you.

In Solidarity

Lee, Adele, Susan and Lisa

Unifor Local 410 Executive